

## PottsInterviews-20190312v2-IntroductoryEmail

Hi [full name],

I am conducting interviews as part of a Systems Key Technology Domain research programme.

I would like to invite you to take part in this project as you are someone who has engaged with system complexity evaluation within Thales Group.

The interview should last around 90 minutes. The interview is about letting you express your own perspectives, opinions and understanding in your own terms with respect to evaluating system complexity. I am interested in the challenges facing organisations like Thales when trying to design, develop, qualify and deploy systems that meet customer needs. I am particularly interested in the kind of challenges presented by developing systems that are increasingly diverse, interconnected, and may have challenges in predicting future behaviour and performance.

Before we meet, could I ask you to think about some of the challenges you have faced when trying to evaluate system concepts, architectures and designs, or when trying to evaluate solution bids and projects. I am using the Thales Complexity Profiler (87203605-DDQ-GRP-EN-Complexity Profiler) as a case study for this work and you may wish to refresh yourself on this document.

[potential times/dates/location for the interview, recipient asked to select a suitable time/date or offer a new one.]

Could you also please inform me of your preferred method of communication and contact details?

Kind regards,  
Matt

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